Qualitative analysis will occur in three interrelated phases: 1) individual quotes will be isolated in the transcripts; 2) a hierarchical coding system will be developed to organize the quotations in relationship to the study questions and to capture the full range and depth of participant response; and 3) the structure, frequency, and interrelationships of the coded quotes will be used to develop an integrative model of (fill in the blank). We will use a coding system from our preliminary work on (fill in the blank) as the starting point for this work (see appendix). The analysis begins by looking at simple frequencies of codes and proceeds towards a theoretical framework. The process includes both inductive analysis (theory to fact) and deductive analysis (fact to theory). The resulting framework is communicated using diagrammatic models supported by a narrative text. The text incorporates direct quotation from patients to illustrate and communicate important constructs and relationships. Management of transcripts, quotations, and codes will be done using Microsoft Excel..